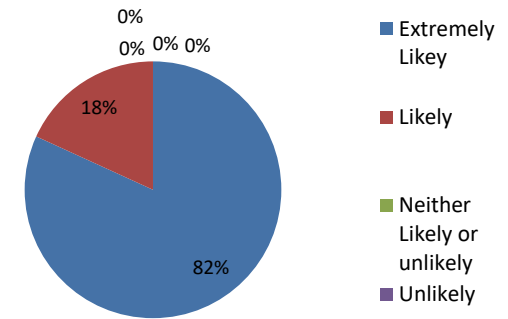


Period: September 2021
 No. of Surveys: 11

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	9	2	0	0	0	0	11
Extremely Likey	9	0	0	0	0	0	
Likely	0	2	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	5	0	0	
Extremely unlikely	0	0	0	0	7	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

*Likely Comments : *Ive been with the same GP since birth and been happy with their service, would recommend them.* *Good doctor since 23 years**** Extrely Likely Comments**GPs are kind and listen me properly. Keeps calm, listen for everything and sort it out.*Everyone is nice. Reception is always available**The flexibility ehere, making an appointment is concerened.**I get to see the doctor straight away very friendly.**Everything is fine.**I am treated well everytimr I visit and all issues are resolved.**Treatment if needed given immediately and GPs take good care of my health,**I always get help when I neede. No long queue to wait for appointments. Like my doctors.**Help is handy and Friendly. Dr's are very helpful and understand you and your circumstances.**

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.